

## **Introduction**

This contractual document will rule the General Conditions of contract of the goods catalog available in the "online store", which can be accessed at [store.corvusbelli.com](https://store.corvusbelli.com) (henceforth, "Conditions") and through the website [corvusbelli.com](https://corvusbelli.com), property of CORVUS BELLI, S.L., owner of the website, operating under the CORVUS BELLI brand, henceforth, PROVIDER. For more information, you may access the [Legal Notice](#) in the website.

These Conditions will remain published and available to the USER to reproduce and keep them as confirmation of the contract, while being open to modification by CORVUS BELLI, S.L. at any time. It is the USER's responsibility to read them regularly, since they will apply to the operations that the USER will carry out at any moment.

Contracts derived from operations formalized through the online store will not be subjected to any formality whatsoever, with the exception of those expressly indicated in the Civil Code and the Commercial Code and in this law or in other special laws.

This document will be considered as accepted when the USER has marked it as accepted, which implies that:

- They have read it, and that they understand and comprehend what has been stated above.
- That they have the power to enter into a contract, which means that they are of legal age or an emancipated minor.
- They assume the obligations set by this contract.

These conditions will have an indefinite validity and will be applicable to the contracts made through the PROVIDER's website, [store.corvusbelli.com](https://store.corvusbelli.com).

The PROVIDER reserves the right to unilaterally modify the conditions, without it affecting the goods or special deals acquired prior to such modifications.

## **Identity of the contracting parties**

On one part, the PROVIDER, owner of the goods that can be acquired by the USER, is CORVUS BELLI, S.L., with social address in Polígono Industrial Castiñeiras, Nave, 19 - 36939 Bueu (Pontevedra), NIF B36369981, whose customer service phone line is +34 986 321723 and whose e-mail is: [store@corvusbelli.com](mailto:store@corvusbelli.com).

On the other part, the USER, owner of a Corvus ID account, registered in the website using an e-mail and password, over which they have full use and custody, and who takes responsibility for the veracity of the personal data provided to the PROVIDER. Also considered as USER is any guest that accesses the account using the required data in order to manage the order and the purchase.

## **Purpose of the contract**

The purpose of the present Agreement is to regulate the contractual trading relationship between the PROVIDER and the USER, formalized at the very moment in which the USER clicks on "Purchase" and the payment is executed. This regulation, which applies to the entire purchase process with the conditions established in this pre-contractual and contractual trade document, implies the delivery of a certain good in exchange for a certain price that had been publicly shown in the website.

## **Data rectification**

If and when the USER notices mistakes in the data published in the website or in the documents generated by the contractual relationship, they may notify it at [store@corvusbelli.com](mailto:store@corvusbelli.com) so CORVUS BELLI, S.L. may correct them as soon as possible.

USERS that own the Corvus ID may update their data by accessing their user account.

## **Contracting procedure**

In order for the USER to access the goods or services offered by the PROVIDER, the former must freely and willingly provide—or have provided as owner of the Corvus ID—the personal data required, which will be processed in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016, related to the protection of natural persons regarding the processing of personal information and its free movement, and to the Organic Law 3/2018 of 5 December on the Protection of Personal Data and Digital Rights Guaranty (LOPDGDD, in its Spanish acronym), related to the protection of personal data and detailed in the [Legal Notice](#) and in this website's [Privacy Policy](#).

USERS who have an identification e-mail commit themselves to the diligent use of it and not to allow third parties access to it, as well as to inform the PROVIDER of any loss or theft of said e-mail, or any unauthorized access by third parties to proceed to block it immediately.

In accordance with the provisions of Law 34/2002, on Services of the Information Society and E-commerce (LSSICE, in its Spanish acronym), the PROVIDER provides the USER with the following information regarding the contracting process:

1. Acceptance of the general contracting conditions.
2. Order taking and dispatchment.
3. Right of withdrawal and returns.
4. Complaints and online dispute resolution.
5. Force majeure.
6. Competence.
7. Generalities of the offer.
8. Price and period of validity of the offer.
9. Shipment and delivery costs.
10. Payment method, expenses, and discounts.
11. Purchasing process.
12. Dissociation and suspension or termination of the contract.
13. Warranty and returns.
14. Applicable law and jurisdiction.

## **1. ACCEPTANCE OF THE GENERAL CONTRACTING CONDITIONS**

Unless otherwise stipulated in writing, placing an order with the PROVIDER shall constitute acceptance of these legal conditions by the USER and no stipulation made by the USER may differ from those of the PROVIDER unless the PROVIDER has expressly accepted it in advance and in writing.

## **2. ORDER TAKING AND DISPATCHMENT**

Except for special offers or pre-order periods, all orders will be processed within 24-72 hours of the confirmation of the order. Orders taken on Fridays (after 13:00pm UTC+1), Saturdays or Sundays will be processed from Tuesday.

During pre-order periods, the shipping date will be specified on the goods page, this will be an estimated date that may be subject to change, in which case it will be duly communicated to the USER.

All our shipments are subject to goods availability and therefore we only ship orders when all goods are available in our warehouses.

In the event that the contract cannot be executed because the contracted goods are not available on time, the USER will be informed of the lack of availability and that they will be entitled to cancel the

order and to receive a full refund at no cost, and without any liability for damages attributable to the PROVIDER, in which case the cancellation process must be initiated.

All virtual goods will be delivered at the moment the order is paid, accompanied by an e-mail with the codes you have purchased. All virtual codes will be immediately available in our [Official Tournament Manager](#).

If the USER does not receive the e-mail with the code, they may write at [store@corvusbelli.com](mailto:store@corvusbelli.com) to claim it.

The days our office remains closed are published each year. You can check the 2022 calendar [here](https://store.corvusbelli.com/es/shipping) (<https://store.corvusbelli.com/es/shipping>).

### **3. RIGHT OF WITHDRAWAL AND RETURNS**

The USER has a period of fourteen calendar days from the date of reception of the goods to exercise the right of withdrawal.

However, in conformity with Article 103 of the Royal Legislative Decree 1/2007 of 16 November, which approves the consolidated wording of the General Law for the Defense of Consumers and Users and other complementary laws, the right of withdraw will not be applicable, among other things, to contracts related to:

- The supply of goods made to the specifications of the consumer and user or clearly customized.
- The supply of sealed goods which are not suitable for return due to hygiene or health protection reasons which have been unsealed after delivery.
- The supply of goods that, after being delivered and due to their nature, have been indistinguishably mixed with other goods.
- The supply of sealed sound or video recordings or sealed computer programs that have been unsealed by the consumer and the user after delivery.
- The supply of digital content without a material support when its execution has already begun with the prior express consent of the consumer and the user with the knowledge on their part that they have consequently lost their right of withdrawal.

All returns must be communicated to the PROVIDER, through the Withdrawal Form: <https://corvusbelli.com/formulario-solicitud-desistimiento.pdf>, indicating the corresponding invoice or order number.

Once the USER has received the return number, the USER shall send the goods to the PROVIDER, indicating this shipping number and with the shipping costs to be paid by the USER, at the address of CORVUS BELLI, S.L., Polígono Industrial Castiñeiras, Nave, 19 - 36939 Bueu (Pontevedra) - Spain.

This refund will not be effective until the PROVIDER can confirm receipt of the goods.

#### **Defective goods**

Should the contents of any of our blisters or boxes be defective or incomplete, please send an e-mail to [mispack@corvusbelli.com](mailto:mispack@corvusbelli.com) and follow this template:

- Figure reference (of the XXXXXX-XXXX type) and its name
- Description of the issue
- Quality Control Code (white for blisters and/or boxes, blue for components provided inside small bags)
- Picture of the packaging and the code (this is VERY important)
- Complete personal data (name, address, country, and e-mail)

If the USER has received a blister or box with a defective or incomplete part, the USER must send an e-mail to the PROVIDER, who will respond within 72 working hours.

In case of withdrawal or of an accepted refund, the amount paid will be credited to the USER using the same means with which the payment was made within the general period of 30 days, determined by the service providers related to the means of payment (PayPal <https://www.paypal.com/smarthelp/article/where-is-my-refund-faq1212>).

However, the PROVIDER informs the USER about the possibility of there being differences in the amount received, for reasons outside the PROVIDER's control and for which it is not responsible, as in the case of differences in currency conversion.

#### **Returns on pre-sale products**

Returns of pre-sale products are subject to special conditions. If the return is requested before delivery of the product, 80% of the amount paid by the USER will be credited using the same means with which the payment was made within the general period of 30 days, determined by the service providers related to the means of payment. The remaining 20% corresponds to the management and storage costs incurred by the PROVIDER of the executed order.

#### **4. COMPLAINTS AND ONLINE DISPUTE RESOLUTION**

Any complaint, suggestion or query that the USER considers appropriate to make will be answered as soon as possible. For this purpose, the USER should refer to the following contact addresses:  
Postal address: CORVUS BELLI, S.L., Polígono Industrial Castiñeiras, Nave, 19 - 36939 Bueu (Pontevedra). E-mail: [store@corvusbelli.com](mailto:store@corvusbelli.com)

#### **COMPLAINTS AND ONLINE DISPUTE RESOLUTION**

In conformity with Art. 14.1 of Regulation (EU) 524/2013, the European Commission provides a free access platform for online dispute resolution between the USER and the PROVIDER, without requiring the intervention of law courts, through the intervention of a third party, known as Dispute Resolution Body, which acts as an intermediary between the two.

This body is neutral and will maintain a dialog with both parties to reach an agreement, and may finally suggest and/or impose a solution to the conflict.

Link to the ODR platform: <http://ec.europa.eu/consumers/odr/>

#### **5. FORCE MAJEURE**

The parties shall not be liable for any failure due to force majeure. The exercise of the obligation shall be delayed until the cessation of the force majeure case.

#### **6. COMPETENCE**

The USER may not assign, transfer or transmit the rights, responsibilities and obligations contracted in the sale.

Should any stipulation of these conditions (which have been expressly accepted by the USER who, in turn, has declared to have read, known and accepted them) were considered null and void or impossible to comply with, the validity, legality and compliance of the rest of the conditions will not be affected in any way, nor will they suffer modification in any way.

#### **7. GENERALITIES OF THE OFFER**

All sales and deliveries made by the PROVIDER shall be understood to be subject to these Conditions and no modification, alteration or agreement contrary to what is stipulated herein shall be effective,

unless expressly agreed in writing and signed by the PROVIDER, in which case those particular agreements shall prevail.

## 8. PRICE AND PERIOD OF VALIDITY OF THE OFFER

The prices indicated include the Value Added Tax (VAT) applicable in each of the countries of the European Union, with the exception of the Canary Islands, Ceuta, and Melilla; which are exempt from VAT, therefore making the USER responsible for the corresponding indirect tax.

These prices, unless expressly stated otherwise, do not include shipping or communication costs, customs and handling costs, or the cost of any other additional services and annexed to the goods purchased.

The prices applicable to each of the goods are those published on the website and are expressed in EURO currency (€) and the USER must assume that the economic valuation of some of the goods may vary in real time.

Before making the purchase you will be able to check all the budget details online: items, quantities, price, availability, transport costs, charges, discounts, taxes, and the purchase total. Prices may change daily as long as the order has not been placed.

Any payment made to the PROVIDER will result in the issuance of an invoice addressed at the registered USER or at the company name provided by the USER when placing the order. This invoice will be sent in paper format together with the purchased goods.

The invoice may be requested by e-mail ([store@corvusbelli.com](mailto:store@corvusbelli.com)) in PDF format.


For any information regarding the order, the USER may contact the PROVIDER's customer service telephone number (0034 986 321 723) or via e-mail at [store@corvusbelli.com](mailto:store@corvusbelli.com).

## 9. SHIPMENT AND DELIVERY COSTS






The prices published in the store do not include shipping costs unless an express agreement done in writing states otherwise.

The conditions may vary depending on the offer, but the postage will be calculated when the cart or budget is saved, as they are calculated by the goods' weight and by the delivery address, and include packaging and handling. All freight charges are calculated in euros and the USER may review them before completing their purchase and, should the case deem it, desist.

### Europe




























Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Albania	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Germany	18,00 €		20,00 €			22,00 €			23,00 €	
 Armenia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Serbia	57,00 €	68,00 €	79,00 €	90,00 €	101,00 €	57,00 €	68,00 €	79,00 €	90,00 €	101,00 €

Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Austria	19,00 €		20,00 €			25,00 €			28,00 €	
 Azerbaijan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Belgium	18,00 €		20,00 €			22,00 €			23,00 €	
 Belarus	34,25 €	41,00 €	48,01 €	58,13 €	68,25,€	78,37 €	88,49€	98,61€	108,75€	118,85 €
 Bosnia and Herzegovina	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Bulgaria	19,00 €		20,00 €			25,00 €			28,00 €	
 Cyprus	19,00 €		20,00 €			25,00 €			28,00 €	
 Vatican City	18,00 €		20,00 €			22,00 €			23,00 €	
 Croatia	19,00 €		20,00 €			25,00 €			28,00 €	
 Denmark	19,00 €		20,00 €			25,00 €			28,00 €	
 Slovakia	19,00 €		20,00 €			25,00 €			28,00 €	
 Slovenia	19,00 €		20,00 €			25,00 €			28,00 €	
 Spain	10 €									
 Balearic Islands Spain	20 €									
 Canary Islands Spain	9,67€	15,14€	17,20€	18,73€	20,19€	28,32€				
 Ceuta / Melilla Spain	9,67€	10.14 €	10,46€	11,33 €	12,21 €	16,59 €				
 Estonia	19,00 €		20,00 €			25,00 €			28,00 €	
 Finland	19,00 €		20,00 €			25,00 €			28,00 €	
 France	18,00 €		20,00 €			22,00 €		23,00 €		
 Georgia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Gibraltar	24,00 €		40,00 €			44,,00 €			48,,00 €	
 Greece	19,00 €		20,00 €			25,00 €			28,00 €	
 Guernsey	24,00 €		40,00 €			44,,00 €			48,,00 €	
 Netherlands	18,00 €		20,00 €			22,00 €		23,00 €		
 Hungary	19,00 €		20,00 €			25,00 €			28,00 €	
 Ireland	19,00 €		20,00 €			25,00 €			28,00 €	
 Iceland	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Faroe Islands	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Italy	18,00 €		20,00 €			22,00 €		23,00 €		
 Jersey	24,00 €		40,00 €			44,,00 €			48,,00 €	























Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Kosovo	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Moldova	23,00 €		27,00 €		45,00 €	56,00 €	67,00 €	78,00 €	89,00 €	100,00 €
 Latvia	19,00 €		20,00 €			25,00 €			28,00 €	
 Liechtenstein	24,00 €		40,00 €			44,00 €			48,00 €	
 Lithuania	19,00 €		20,00 €			25,00 €			28,00 €	
 Luxembourg	18,00 €		20,00 €			22,00 €			23,00 €	
 North Macedonia	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Malta	19,00 €		20,00 €			25,00 €			28,00 €	
 Monaco	18,00 €		20,00 €			22,00 €			23,00 €	
 Moldavia	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Norway	24,00 €		40,00 €			44,00 €			48,00 €	
 Poland	19,00 €		20,00 €			25,00 €			28,00 €	
 Portugal	10,00 €									
 Portugal Island	80 €		80 €	150,00 €		150,00 €				
 United Kingdom	18,00 €		20,00 €			22,00 €			23,00 €	
 Czech Republic	19,00 €		20,00 €			25,00 €			28,00 €	
 Montenegro	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Romania	19,00 €		20,00 €			25,00 €			28,00 €	
 Russia	34,25 €	41,00 €	48,01 €	58,13 €	68,25,€	78,37 €	88,49€	98,61€	108,75€	118,85 €
 San Marino	24,00 €		40,00 €			44,00 €			48,00 €	
 Sweden	19,00 €		20,00 €			25,00 €			28,00 €	
 Switzerland	22,00 €		39,00 €			43,00 €			46,00 €	
 Serbia	34,25 €	41,00 €	48,01 €	58,13 €	68,25,€	78,37 €	88,49€	98,61€	108,75€	118,85 €
 Turkey	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Ukraine	24,00 €		28,00 €		46,00 €	57,00 €	68,00 €	79,00 €	90,00 €	101,00 €

### The Americas

País*	Up to 1 Kgs	Hasta 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Anguilla	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Antigua	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Argentina	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €



















País*	Up to 1 Kgs	Hasta 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Aruba	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Bahamas	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Barbados	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Belize	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Bermuda	24,00 €	27,00 €	34,00 €	41,00 €	48,00 €	61,00 €	74,00 €	86,00 €	99,00 €	111,00 €
 Bolivia	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Bonaire	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Brazil	36,85 €	46,40 €	55,95 €	65,50 €	75,05 €	84,60 €	94,15 €	103,70 €	113,25 €	122,80 €
 Canada	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Chile	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Colombia	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Costa Rica	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Cuba	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Curaçao	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Dominica	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Ecuador	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 El Salvador	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 United States of America	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Grenada	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Guadeloupe	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Guatemala	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Guyana	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 French Guyana	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Haiti	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Honduras	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Cayman Islands	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Falkland Islands (Malvinas)	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €





























País*	Up to 1 Kgs	Hasta 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Turks and Caicos Islands	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 British Virgin Islands	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 U.S. Virgin Islands	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Jamaica	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Martinique	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Mexico	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Montserrat	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Nicaragua	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Panama	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Paraguay	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Peru	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Puerto Rico	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Dominican Republic	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Saint Barthélemy	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Saint Kitts and Nevis	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 St. Maarten	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 St. Vincent	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 St. Lucia	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Suriname	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Trinidad and Tobago	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Uruguay	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €
 Venezuela	23,00 €	25,00 €	32,00 €	39,00 €	46,00	57,00 €	67,00 €	78,00€	89,00 €	100,00 €

## Asia














Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs	
 Afghanistan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	






























Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs	
 Saudi Arabia	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Bahrain	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Bangladesh	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Mianmar	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Brunei	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Bhutan	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Cambodia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Qatar	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 China	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 North Korea	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €	
 South Korea	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 United Arab Emirates	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Philippines	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Hong Kong	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 India	25,00 €	30,00 €	35,00	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Indonesia	25,00 €	30,00 €	35,00	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Iraq	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	
 Iran	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	













Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs	
 Israel	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Japan	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Jordan	22,00 €	24,00 €	30,00€	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Kazakhstan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	
 Kyrgyzstan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	
 Kuwait	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Laos	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Lebanon	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Macao	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	25,00 €
 Malaysia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Maldives	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Oman	22,00 €	24,00 €	30,00 €	35,00€	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €	
 Nepal	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Mongolia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Pakistán	34,00 €	37,00 €	4500 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €	
 Singapore	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Syria	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €	
 Sri Lanka	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	

Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs	
 Thailand	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Taiwan	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Tajikistan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	
 East Timor	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Turkmenistan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	
 Uzbekistan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	
 Vietnam	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €	
 Yemen	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	93,00 €	105,00 €	117,00 €	

















## Africa










Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Angola	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Algeria	22,00 €	24,00 €	30,00 €	35,00 €	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Benin	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Botswana	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Burkina Faso	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Burundi	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Cape Verde	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Cameroon	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Chad	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Comoros	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Congo	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Côte d'Ivoire	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Egypt	22,00 €	24,00 €	30,00 €	35,00 €	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €

Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
Eritrea	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Ethiopia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Gabon	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Gambia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Ghana	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Guinea	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Guinea Bissau	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Kenya	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Equatorial Guinea	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Lesotho	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Liberia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Libya	34,00 €	37,00 €	45,00 €	35,00 €	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Madagascar	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Malawi	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Mali	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Morocco	24,00 €		26,00 €			28,00 €			30,00 €	
 Mauritius	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Mauritania	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Mayotte	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Mozambique	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Namibia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Niger	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Nigeria	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Central African Republic	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Democratic Republic of Congo	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Rwanda	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Sao Tome and Principe	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Senegal	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Seychelles	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Sierra Leone	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €

Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Somalia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Swaziland	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 South Africa	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Sudan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 South Sudan	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Tanzania	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Togo	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Tunisia	22,00 €	24,00 €	30,00 €	35,00 €	41,00 €	50,00 €	60,00 €	70,00 €	80,00 €	90,00 €
 Uganda	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Djibouti	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Zambia	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Zimbabwe	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €

### Rest of world

Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Australia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Fiji	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Greenland	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Guam	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Cook Islands	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Northern Mariana Islands	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Marshall Islands	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Reunion Islands	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Solomon Islands	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Kiribati	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Micronesia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Mordor	One of the rings of power									
 Nauru	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Niue	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 New Caledonia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 New Zealand	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €

Country*	Up to 1 Kgs	Up to 2 Kgs	Up to 3 Kgs	Up to 4 Kgs	Up to 5 Kgs	Up to 6 Kgs	Up to 7 Kgs	Up to 8 Kgs	Up to 9 Kgs	Over 10 Kgs
 Palau	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Papua New Guinea	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 French Polynesia	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Samoa	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 American Samoa	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Saint Helena	34,00 €	37,00 €	45,00 €	52,00 €	59,00 €	71,00 €	82,00 €	94,00 €	105,00 €	117,00 €
 Tonga	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Tuvalu	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €
 Vanuatu	25,00 €	30,00 €	35,00 €	40,00 €	50,00 €	60,00 €	75,00 €	85,00 €	100,00 €	110,00 €

In general, the arrival date of shipments will vary depending on the shipping company, the place they are shipped to, the shipping method and the quantity of goods ordered, and including exceptional circumstances external of Corvus Belli operations that may restrict the estimation of the shipment periods established below.

Shipments to Spain and Portugal are generally done via the GLS company and the estimated time of delivery is 4 or 5 business days. In case of the Balearic Islands, the time of delivery is between 5 and 10 business days and for the Canary Islands (delivery in this case is done through the Correos), Ceuta, and Melilla, up to 30 business days.

Shipments to Russia, Belarus, Brazil, and Serbia are sent via Postal Mail and the estimated time of delivery is 30 days.

Shipments to the rest of the world is made via DHL and the estimated time of delivery is between 3 and 10 business days, depending on the destination country.

Please note that we do not ship to Post Office Boxes or APO/FPO addresses.

USERS with a Corvus ID can check the tracking number of the shipment in the "my orders" section to get more information about their order, except for orders containing virtual goods (virtual codes for organized play) which are delivered immediately.

For the purposes of these contractual conditions, "delivery" shall be considered to have occurred at the moment the USER or a third party on their behalf acquires material possession of the goods, which shall be certified by signing the order receipt at the delivery address established during the purchasing process.

The verification of the goods upon receipt and the exposition of all caveats and claims that may be justified in the delivery receipt document are up to the USER.

The PROVIDER shall assume no responsibility should the delivery of the goods or service not take place due to false, inaccurate, or incomplete data provided by the USER.

In case of contracting virtual goods that do not involve the physical delivery of any goods, but a download activation on a website, the PROVIDER informs the USER about the purchase procedure in these conditions.

For special sale products weighing more than 10 kilograms, a specific shipping cost rate will be applied.

Zone 3, 4 and 5 (Europe) 38.00€.

Zone 6 (UK) 38.00€

Zone 9 (United States and Canada) 198.00€

Rest of zones 220.00€

## **10. PAYMENT METHODS, EXPENSES, AND DISCOUNTS**

The USER confirms their order by making the payment, which will be made through the platform that the PROVIDER has contracted with the Banco Santander entity, which allows payments through VISA, VISA Electron, MASTERCARD and MAESTRO cards. The USER may also make payments through the PayPal platform.

The USER may use a discount coupon prior to the completion of the purchase if they have received it from the PROVIDER, which will be subject to the following conditions:

- To receive promotional codes, the USER must be registered and in possession of a Corvus Id.
- The promotional codes and/or discounts are applicable to a selection of products, associated to the Corvus Id. and are not transferable.
- The types of discount and promotional coupons may vary at any time depending on the needs of Corvus Belli, S.L.
- The discount codes are for single use only, unless otherwise indicated. Neither the combination of several codes or the use of more than one discount code for the same order is allowed.
- The validity period will be indicated in the e-mail that contains the discount code.

In the event that the USER has a promotional code, they will be entitled to the full discount featured as a percentage or amount of money offered as a discount by Corvus Belli, S.L., which they may use during the purchase process in the shopping cart before completing the process.

The use of fixed amount promotional codes applied to purchases made from Ceuta, Melilla, and the Canary Islands will be reduced by a proportional part equal to that of the VAT applicable in the rest of Spain.

Once the discount has been applied and, such being the case, the purchase has been made, the USER will receive an e-mail with the order confirmation within 24 hours of receipt of the order by the PROVIDER, who will issue an invoice to the USER that will be sent to them via e-mail or in physical format along the order once delivered.

The PROVIDER applies security measures that guarantee a secure payment using information security techniques generally accepted in the industry, such as SSL, data entered in secure page, firewalls, access control procedures, and cryptographic mechanisms; all in order to prevent unauthorized access to the data. In order to achieve these purposes, the USER/CUSTOMER accepts that the PROVIDER obtains data for the purpose of the corresponding authentication of access controls.

The PROVIDER undertakes not to allow any transaction that is considered illegal by credit card brands or the acquiring bank and that may or has the potential to damage their goodwill or negatively influence them.

## **11. PURCHASING PROCESS**

Any goods from the catalog available in the online store can be added to the cart. The cart will show the items (they may include image, title, reference, and description), quantity, price, estimated shipping costs and total cost.



In any case, the shopping cart has no legal binding, it is a section in which you can simulate a budget without any commitment on any side and it allows the USER to review the selected products, being able to delete or add more products. From that moment on, the USER can complete the order or continue shopping.

In the event that the PROVIDER detects that products have been sent to the USER's shopping cart and/or that the USER has not completed the purchase process, an email will be sent to the USER instructing them to either desist or to successfully complete the order process before the order is automatically erased from the shopping cart. Likewise, the PROVIDER offers the possibility of sharing the order with the USER themselves, in order to complete the order when they so consider, accessing it in a comfortable way from the indicated e-mail and without the need of starting the whole process again; but the PROVIDER also offers the possibility of sharing the order with third parties, who have authorized them to communicate their contact details to Corvus Belli, SL.

When the USER decides to complete the order, either as a guest or using their Corvus ID account, they access a screen containing the order summary (subtotal, estimated shipping costs, discounts, total, VAT information and other information that is deemed particularly relevant due to exceptional circumstances) in which the data necessary for shipment is requested and recorded, as well as personal data required for delivery management purposes and for the issuance of the order and invoice. At this point, the USER must make the payment by any of the available methods and, as soon as it is accepted, the screen will display the placed order number, which will be automatically confirmed via e-mail.

From this moment the order is processed and managed in accordance with the stipulations of these conditions.

The USER may receive an e-mail with the purpose of evaluating and assessing the service and the conformity with the purchased products. It is also possible that the USER decides to evaluate the products offered by the PROVIDER through TrustedShops, since the PROVIDER is in possession of the seal of quality that certifies the quality of service of its online store.

## **12. DISSOCIATION AND SUSPENSION OR TERMINATION OF THE CONTRACT**

Should the USER fail to comply with the obligations set forth in this contract or in any legal provision, license, regulation, directive, code of practice, or policies applicable to it, the PROVIDER may fully or partially, and without forewarning, suspend or terminate the USER's access to its services.

When the PROVIDER exercises any of its rights or faculties under this Clause, such exercise shall not prejudice or affect the exercise of any other right, faculty or resource that may be available to the PROVIDER.

## **13. WARRANTY AND RETURNS**

The warranty of the goods offered will correspond to the following articles based on the Royal Legislative Decree 1/2007 of 16 November, which approves the consolidated wording of the General Law for the Defense of Consumers and Users and other complementary laws, to which the USER may access [here](https://www.boe.es/buscar/act.php?id=BOE-A-2007-20555&p=20211103&tn=1#tiv-3) (<https://www.boe.es/buscar/act.php?id=BOE-A-2007-20555&p=20211103&tn=1#tiv-3>) .

The PROVIDER commits to deliver the goods that are in conformity with the contract and conform to the description made by the PROVIDER to the USERS, being suitable for the uses for which the goods are ordinarily intended.

The USER has the right to have the good repaired, replaced, to have the price reduced or the contract terminated in case of non-conformity of the goods, in which case the USER may choose between demanding the repair or replacement of the goods, which shall be communicated by e-mail to the PROVIDER, unless one of these two options proves to be objectively impossible or disproportionate. The form of remedy shall be considered disproportionate if, in comparison with the other, it imposes

costs on the vendor that are unreasonable, taking into consideration the value that the goods would have if there were no lack of conformity, the relevance of the lack of conformity, and whether the alternative form of remedy could be carried out without major inconvenience for the USER.

Repair and replacement will be free of charge for the USER and must be carried out within a reasonable time and without major inconvenience for the USER, taking into consideration the nature of the goods and the purpose for which they were intended.

The price reduction and the termination of the contract will proceed, at the USER's choice, should the USER not be able to demand the repair or replacement and in cases in which these have not been carried out within a reasonable time or without major inconvenience for the USER should an agreement to do so within a maximum period of two months from the date the USER became *aware of it have existed*. In any case, the price reduction will be proportional and will not exceed 20% of the value of the goods.

#### **14. APPLICABLE LAW AND JURISDICTION**

These conditions shall be governed or interpreted in their entirety in accordance with Spanish law in that which is not expressly established, with Spanish being the official language of interpretation, even if they have been translated into other languages to facilitate their reading and understanding by the USERS. Any controversy that could arise from the provision of the products subject to these Conditions that could not be resolved by any other means, shall be submitted