



### **Need help?**

Contact for general questions about the project:

[tagraid@corvusbelli.com](mailto:tagraid@corvusbelli.com)

Contact for incidents, refunds or changes in your order:

[tagraid.support@corvusbelli.com](mailto:tagraid.support@corvusbelli.com)

## **PROJECT PLANNING:**

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**Kickstarter campaign:** In our Infinity Deathmatch: TAG RAID campaign, you may contribute to the project for 14 days. Once this time has passed, if the project was successfully financed, Kickstarter will charge you the sum of your contribution using your chosen payment method.

**Pledge Manager:** Several months after the end of the campaign, we will open the Pledge Manager with the goal of managing our backers' information and closing their orders. Late backers may also enter the Pledge Manager.

Our Pledge Manager will last for a month.

The campaign's backers will be informed via e-mail once the Pledge Manager opens and we will publish the information in the project updates.

## **CANCELLATIONS AND COMMISSIONS:**

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After the Kickstarter campaign is over, you may cancel your contribution and request a refund of your money at any moment before we initiate your order's shipping. However, you will not be fully refunded, 15% will be deducted to compensate for the costs of management, manufacturing and commissions generated by the Kickstarter.

The deadlines for cancellations will be communicated in the campaign's updates.

## **ADDRESS CHANGES:**

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The delivery address may be modified at any moment up until the shipping period begins. The delivery dates will be communicated in the campaign's updates.

Address changes may lead to new charges due to extra shipping costs, tax calculation and/or management costs.

## **REFUNDS AND RIGHT OF WITHDRAWAL:**

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You may exercise the right of withdrawal at any moment once the product has been received. The user will bear the shipping costs generated by the return. The product must be returned in the same condition in which it was received, without having been unsealed or tampered with.

The refund will take place once the product has been received at Corvus Belli's headquarters and its condition has been checked.



## **UNFINISHED CONTRIBUTIONS:**

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All unfinished contributions during the Pledge Manager period will be considered as LATE CONTRIBUTIONS.

These orders will be processed outside the official delivery dates, with different management fees and costs.